

Water & Utilities Forward

Featured Principles

- **Leak Detection & Pressure-Zone Repairs**

Deploy acoustic loggers and district metered areas to pinpoint losses; publish repair SLAs and pressure...

- **Outage Alerts & Service Map**

Launch SMS/email/push outage alerts with a live map, estimated restoration, and valve operation status for...

- **Tiered Conservation & Billing Clarity**

Adopt drought tiers with targeted rebates; publish simple rate calculators and bill explainers in multiple...

- **Lead Service Line Mapping & Replacement**

Crowdsource inventory data, offer at-door tests, and bundle replacements by block to avoid partials; publish...

- **Hydrant Testing & Fire Flow Improvements**

Annual flow testing by zone with deficiency fixes tied to the capital plan; publish hydrant status and color...

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