

Georgia EV Charging Operators Group

Featured Principles

- **Data Privacy**

Minimize personal data; encrypt and rotate API keys. Why this matters: “Data Privacy” codifies shared...

- **Customer Support SLAs**

Answer within 60 seconds; offer callbacks; track satisfaction. Why this matters: “Customer Support SLAs”...

- **Battery Fire Risk and Safety**

Train staff on EV fire basics; place extinguishers and signage. Why this matters: “Battery Fire Risk and...”

- **Host Responsibilities**

Lighting, cameras, and snow/leaf clearing; report hazards promptly. Why this matters: “Host Responsibilities”...

- **Interoperability and Roaming**

Support roaming where possible; display network compatibility. Why this matters: “Interoperability and...”

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